

## How to Reach Root & Rebound for Legal Support

### California Reentry Legal Hotline

If you are in California and you have reentry legal questions, please contact us! Our legal team is running our hotline remotely and we are here to answer your questions. Our services are free of charge.

California Reentry Legal Hotline:

- Hours: Every Friday, from 9:00AM - 5:00PM Pacific Time
- Phone Number: 510-279-4662
- Spanish-speaking team members are available to respond to callers for whom Spanish is their primary or preferred language.

In addition to our Friday Reentry Legal Hotline, Root & Rebound takes calls Monday - Thursday at the same phone number. Another way to contact us is through email at [info@rootandrebound.org](mailto:info@rootandrebound.org).

### South Carolina: Second Chance Justice Collaborative

During this time of uncertainty surrounding COVID-19, the Second Chance Justice Collaborative is accessible and available to help deal with criminal justice system-related legal issues that may arise.

While our physical office is closed due to the outbreak, we will be available by phone (864-272-0681, ext. 1004) and email ([southcarolina@rootandrebound.org](mailto:southcarolina@rootandrebound.org)). Please don't hesitate to reach out. Issues we can help with include: getting ID, voting rights, public benefits, housing, employment, court-ordered debt, education, parole and probation issues, and expungements and pardons.

## Educational/Know Your Rights Support: Root & Rebound Resources

Root & Rebound Website

- COVID-19 Page:
  - The COVID-19 page of our website has information about how Root & Rebound is responding to the current public health crisis, plus information and links to community-based essential resources like food banks, legal aid, and more: <https://www.rootandrebound.org/covid19/>
- Written Guides and Toolkits:
  - Root & Rebound has developed many written publications on reentry legal issues that are available electronically on our website. These include the California Roadmap to Reentry, Reentry Planning Toolkits, the National Fair Chance Housing Toolkit, the California Employers' Fair Chance Hiring Guide, and more. Visit our Resources webpage here to download: <https://www.rootandrebound.org/get-support/resources/>. You can also order printed copies of our written guides and toolkits on our website. If you have questions about ordering printed copies, you can email Carmen Garcia, Deputy Director of Operations, at [cgarcia@rootandrebound.org](mailto:cgarcia@rootandrebound.org).
- Root & Rebound Staff Contact Information:
  - Contact information for all our team members is available on our website here: <https://www.rootandrebound.org/about-us/our-team/>

## **Financial Support: Community Support Fund**

Root & Rebound has maintained a modest client fund over the years to meet the emergency needs of clients and support with basic necessities--food, clothing, medicine, shelter. As a community, we are looking to the state and federal government to offer support during this time of crisis, but are aware that expanded government assistance has not yet been made available and families are suffering *today*.

Given this unprecedented national emergency—we have made the decision to open our fund to people beyond our current client base in California or South Carolina who are formerly-incarcerated and system-impacted in need of basic necessities. Although we do not have the resources needed to help solve the financial needs of all, we believe that the modest support we can offer will make all the difference to some of our vulnerable community members during this time.

If you are formerly-incarcerated or system-impacted and in need of support with basic necessities, please click the button below to tell us about your current needs and apply to the fund. The funds we have are limited and we will continue our practice of prioritizing the needs of those with the most limited resources.

[Click Here to Apply for Basic Necessities from our COVID-19 Emergency Basic Necessities Fund](#)

If you are a Root & Rebound supporter who would like to help us expand this fund through a donation, please click the button below. All donations will be used to provide basic necessities to formerly-incarcerated and systems-impacted people who have been further harmed by the challenges presented by COVID-19.

[Click Here to Donate to our COVID-19 Emergency Basic Necessities Fund](#)

## **Engage in Policy Advocacy: Join New COVID-19 California Criminal Justice Listserv**

In response to COVID-19, Root & Rebound has set up a *Google Group listserv* for California criminal justice advocates & services providers focused on serving justice-impacted people, including currently and formerly incarcerated people to share and coordinate advocacy efforts in response to COVID-19 on the local and state levels that impact currently and formerly incarcerated people and people with any kind of justice system involvement.

This Google Group listserv is intended to be a space for all of us across the state of California to share asks for advocacy support in signing onto different actions, and to share resources that will support justice-impacted communities throughout this pandemic.

*After joining the Google Group, the email to post is: [cacjcovid19@rootandrebound.org](mailto:cacjcovid19@rootandrebound.org)  
If you would like to be added to the listserv, please email [stonnesen@rootandrebound.org](mailto:stonnesen@rootandrebound.org)*

## Broader Community Resources Shared in the Forum

- Legal Aid at Work
  - An additional resource for people with employment-related legal questions and issues is the Legal Aid at Work helpline, which is still open and operating during the COVID-19 crisis: 415-864-8848.
  - They also have information on their website available here: <https://legalaidthatwork.org/>
  
- California Dept. of Motor Vehicles:
  - We received an update that the California DMV offices are no longer open to people with in-person appointments, and they are promoting their online services as an alternative way for customers to contact them.
  - More information is available on the DMV website here: <https://www.dmv.ca.gov/portal/dmv>
  
- South Carolina Dept. of Motor Vehicles:
  - The SC DMV is requiring that people schedule appointments in order to conduct any transactions or take care of any issues in-person. The information for scheduling an online appointment is here: <http://scdmvonline.com/schedule-appointment>